

Deborah.Easterling

239164

From: Deborah.Easterling
Sent: Monday, September 10, 2012 1:42 PM
To: 'cathy.carpenter@resolutefp.com'
Subject: RE:

DD 9/12/12

Dear Ms. Carpenter,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: cathy.carpenter@resolutefp.com [<mailto:cathy.carpenter@resolutefp.com>]
Sent: Monday, September 10, 2012 9:50 AM
To: PSC_Contact
Subject:

I say NO to the increase...

thanks..

Cathy Carpenter
Resolute Forest Products
Catawba, SC
803-817-4608 (office)
803-207-1926 (cell)

RECEIVED
SEP 11 2012
PSC



* Required Fields

Date: * 9/9/2012

Letter of Protest
in Docket 2012 - 177 - ws

Print

Email

Protestant Information:

Name * Catherine Carpenter

Mailing Address * 4074 Triton Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-9537

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

They got a big increase last year and I don't believe that another big increase this year is needed. If I could see improvement in water condition maybe. But I still have awful tasting water and have discolored water in my toilet. I didn't really say anything about last years increase because I thought that the service would get better. But like I have already stated that didn't happen. Where is the extra money from last years increase going? Apparently not to help with the quality of the water.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I can't promise I will be there. If I am able to be there I will be happy to.